

October 9, 2009

Hello Lane Hall Residents,

We understand that you have been having some problems with your washers and dryers in Lane Hall. Facilities Management has looked into this and reported the following. Please read carefully – I have underlined some helpful points to remember:

What we found is that the dryer in the basement that has an electronic (digital) display had a quarter in it already because it was displaying \$0.50, so I added two additional quarters and the display decreased to \$0.25 and \$0.00. Once the display read \$0.00, I pressed the start button and the dryer started, I believe it started at 63 minutes of drying time. The way that these timers work with the digital display is you need a minimum of \$0.75 to get started then you can still add quarters and the timer will go to a maximum of 99 minutes. We tried this and it worked as well. Now after the initial 3 quarters (63mins) when we added additional quarters, some of them stopped in the coin box without incrementing the timer. When this happens if you press the button to return the coin, the coin will either be returned or the timer will increment.

As for the dryer with the slot (manual) coin slot, we opened this up and there was an internal part bent, we repaired it, but this is not the first time it was bent. If the students bang the slot in it can dislodge this part, or bend it and then the dryer will be out of order.

The washer on the second floor, and all washers on campus, if they are overloaded they tend to push a sock or other small items of clothing down into the pump (which pumps out the water) and the washer will not drain. Today we found a sock and a piece of metal.

I hope this helps you with some of the difficulties you've been having with the machines. If you have any further problems, please feel free to contact me.

Thank you,

Victoria Johnson

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